

## Paragon Online MLS—Internet Explorer 8 Settings

With the release of Internet Explorer 8, Microsoft made a few fundamental changes to their web browser that could possibly affect usability in the Paragon Online MLS system.

### Symptoms

The primary symptoms are the shut down of Internet Explorer when displaying search results or when using the Print+ feature of Paragon.

### Solution

To resolve these problems, it will be necessary to re-configure your computer. It is recommended that users first run the Paragon System Setup Utility located behind the System Checker button on the Paragon Login Screen. If the PSSU is unsuccessful at resolving your issue, follow the instructions below or you may contact NNRMLS tech support at (775) 823-8838.

### Java

Paragon is compatible with Sun Java version 6 update 14 or higher. To see which version of Java you have, please visit [www.java.com](http://www.java.com). On the Java home page, click the **Do I have Java?** link.

Java will scan your computer to determine the current version installed on your machine.



If the version displayed is less than Java Version 6 Update 14, click the **Download Java Now** button to begin the update process.

The Java install wizard will guide you through the install process for Java.

### Verifying Java Version

Oops! You don't have the recommended Java installed.

Your Java version is Version 6 Update 14

Please click the button below to get the recommended Java for your computer.

**NOTE:** If you recently completed your Java software installation, you may need to restart your browser (close all browser windows and re-open) before verifying your installation.

### Download Free Java for Windows

Windows 7, Vista, XP, 2000, 2003 and 2008 Server

Version 6 Update 18

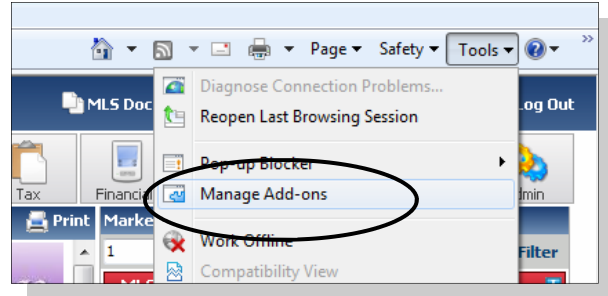
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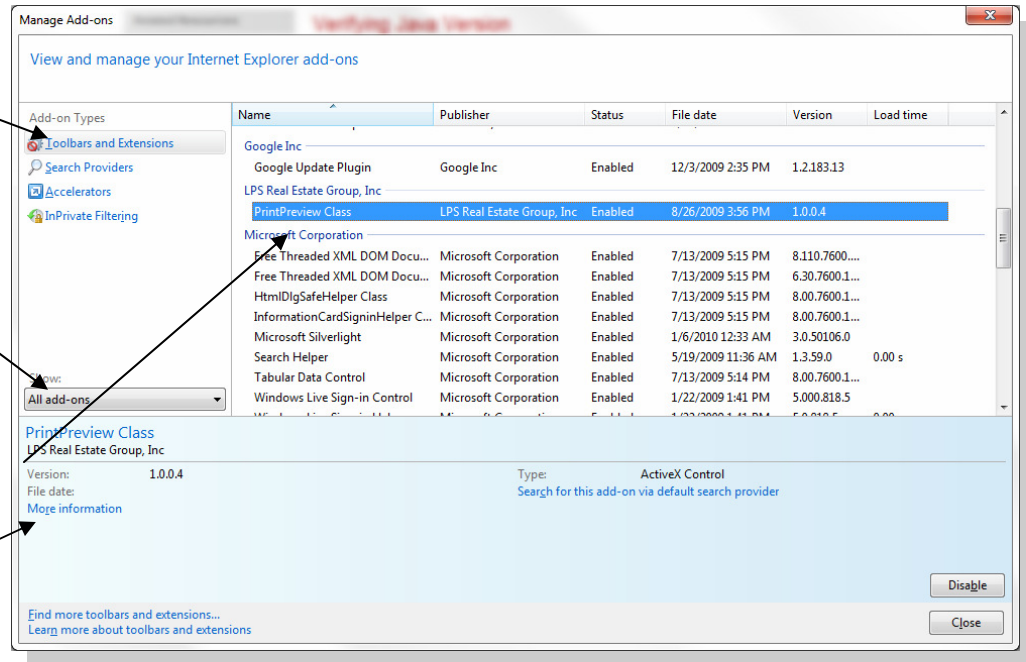
## Print + Control Removal

If the Print+ control is out dated, you must manually remove the ActiveX control from your add-ons.

1. From your **Tools** menu, select **Manage Add-ons**.



2. Click **Toolbars and Extensions**.

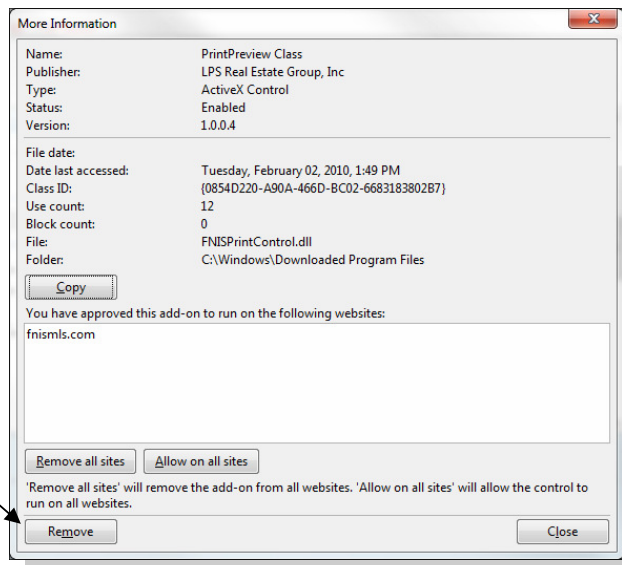


3. Show **All add-ons**.

4. Find the **PrintPreviewClass** control in the list.

5. Click **More Information**.

6. Click **Remove** to delete this control.



Once the control is removed, close all dialog boxes and restart Internet Explorer. The next time you attempt to use Print+, You will be prompted to install the Print+ Active X control.